**Welcome to Accessibility Services!**

We are here to support you in your journey at TRU. Our goal is to create a welcoming, inclusive, and accessible space where you feel comfortable asking questions and exploring your options for academic accommodations during your studies.

If you’d like to learn more about who you will be meeting with, please visit our [Meet the Team webpage](https://www.tru.ca/current/academic-supports/as/meet-the-team.html).

**What to Expect**

* For in person appointments, you will check in at the Student Services front desk in Old Main 1631. [Click here to view a campus map](https://www.tru.ca/map.html).
* If you have chosen a virtual meeting, a Zoom link will be emailed to you approximately 12-24 hours prior to your scheduled appointment time. You do not have to appear on video if you do not want to. Your comfort is our priority.
* Students with a phone call appointment will receive a phone call from Accessibility Services at the scheduled start time, please note that this phone call may appear as ‘private’ on your call display.
* You are welcome to bring sensory devices, a support person, or anything that makes you feel more comfortable.

**Accessibility & Support**

* If you have chosen a virtual meeting, Zoom has built-in accessibility features, including closed captioning and live transcription. Learn more here: [Zoom Accessibility Features.](https://www.zoom.com/en/accessibility/)
* Need adjustments (e.g., dim lighting, water, extra seating)? Let us know in advance or during the session. We are here to support you in any way that we can.

For students new to Accessibility Services, if you haven’t already filled out our pre-registration intake form – you can fill it out by [clicking this link](http://clockwork.tru.ca/) and signing in with your TRU credentials. This is not mandatory; however, some students find it helpful to go over the information we will discuss ahead of time.

If you have any concerns before our meeting, feel free to reach out. We look forward to connecting with you!

**Accessibility Services**